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() LOG ON TO CREDIT REPORTING SYSTEM

- 1. Go to www.MyCreditSources.com in Internet Explorer.
- 2. Type in Login and Password. **Please contact our office to obtain a login and password, or if you have forgotten your login and/or password.
- 3. Click Login to enter the credit reporting system.

ORDERING AND VIEWING A NEW CREDIT REPORT

- 1. Click on New Report
- 2. Fill in the borrower/co-borrower information. Fields with a ___ symbol are required.
- 3. Check off the bureaus and products and click the Order button. The credit report will be returned in 30 seconds or less.
- 4. Select to view Web Version or PDF Version of the credit report by clicking on the appropriate link.
- 5. Click on ePrint to print the credit report

VIEWING AN EXISTING CREDIT REPORT

- 1. On the Main Desktop, click on Find Report.
- 2. Enter any of the following to search for an existing report:
 - a. File Number
 - b. Reference Number
 - c. Fannie Mae Job Number
 - d. Borrower First Name, Last Name, and/or Social Security Number
 - e. Co-borrower First Name, Last Name, and/or Social Security Number
 - f. Last modified date
- 3. Click on the Submit Query button.
- 4. Click on Open to view the credit file.
- 5. Click on Preg/PDF to view the credit report.
- 6. Click on ePrint to print the credit report.

ORDERING A SUPPLEMENT REQUEST

- 1. View the Web version of the credit report (See Viewing an Existing Credit Report).
- 2. Scroll to the item *(tradeline, public record, inquiry)* you wish to supplement.
- 3. Click on the account name.
- 4. Check off the task(s) you wish to request or type in request in the Additional Instructions field.
- 5. Click on Submit Order to send the supplement request.

VIEWING A SUPPLEMENT REPORT

- 1. From the Main screen, click on the Supplements tab.
- 2. Click on View to display Supplement Report.
- 3. Click on Print to print Supplement Report.

ADDING A SPOUSE OR BUREAU TO AN EXISTING FILE

- 1. View an existing credit report (see above).
- 2. Click on Add Bureaus or Add Spouse link.
- 3. Select bureaus to add to file or enter spouse Name and SSN.
- 4. Click the Order button.

REMOVING A BORROWER AND/OR BUREAU FROM AN EXISTING FILE

- 1. Open an existing file (see Viewing an Existing Credit Report)
- 2. Go to the Unmerge Report interface.
- 3. To remove a borrower, uncheck the box next to corresponding individual you wish to remove.
- 4. To remove a bureau, uncheck the box next to the corresponding bureau you wish to remove.
- 5. Select to view the Web or PDF credit report.
- 6. Click the View button.

CHANGING PASSWORDS AND CONFIGURING AUTO PRINT

- 1. From the Main Desktop, click on My Account.
- 2. Type in your Current Password.
- 3. Type in New Password.
- 4. Confirm Password by typing it again.
- 5. Select the printing method:
 - a. EPrint is the default print method.
 - b. Express Print is used only if ePrint does not function properly.
- 6. To turn on Auto Print, place a check mark next to the Automatically print report on new order.
- 7. Click on the Configure Default Printer button.
- 8. Click on the drop-down menu and select your default printer and paper size.
- 9. Click on Save to keep your changes.

O CREATING EXPLANATION LETTERS AND ADDITIONAL PRODUCTS

- 1. Open an existing file (see Viewing an Existing Credit Report)
- 2. Go to the View Report interface.
- 3. Click on the Other Reports drop-down menu.
- 4. Select from the following list:
 - a. NOTICE: Notice to Home Loan Applicant Letter (CA only)
 - b. EXPLANATION LETTER: DEROG Explanation Letter
 - c. **CREDITORS**: Creditors listed on credit report, including address and phone number
 - d. DEROG: Derogatory Accounts report
 - e. MORTGAGE: Mortgage Only Accounts report
 - f. MTG W/SCORE: Mortgage Only Accounts with credit scores
 - g. **DENIAL**: Denial letter to applicant